

Software Engineering In Practice

Peter Gfader





Build Right It Build It Right Right Time



Agenda aka Todo aka The Plan

- My story
 - O Who is Peter Gfader?
 - O What do I do?
 - My experience +/- in building different software products
 - -- BREAK --
- What worked to make more impact as an engineer?



About You



About Me



Süd Tiroler (Italiener) Studiert in Wien -> TU Wien Osterreich 5 Jahre Italien 4 Jahre Sydney Australien 3 Jahre Schweiz 8 Jahre









3 years in Australia 2008 - 2011





ABOUT US

SERVICES

PRODUCTS AND SUPP



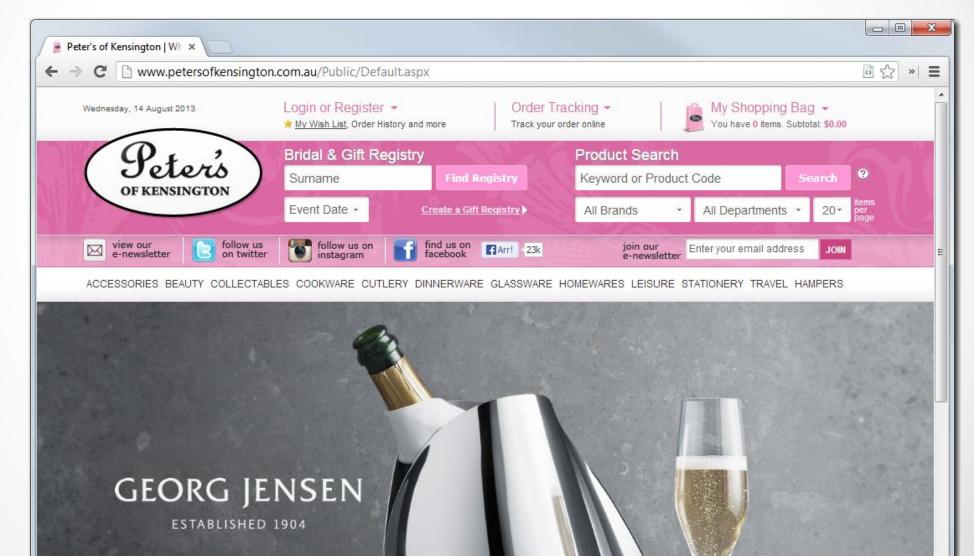
Carpe diem, et noctem.

Peter Gfader

Position: Solution Architect



Australia's biggest Shopping website





Australia's biggest Shopping website

- Team Lead
- Weekly Reviews with client on-site
- 2 Developers in Australia
- > 1 Mio \$
- Performance
- HUGE Traffic





info@ssw.com.au T+61 2 9953 3000

SSW Consulting has 20 years experience developing awesome Microsoft solutions that build on top of SharePoint, .NET, Dynamics CRM and TFS.

We focus on 3 things:

- · Getting you a working app
- · Keeping you informed
- · Supporting your app

SSW offers custom software solutions to progressive businesses. Recent projects have utilized the latest Microsoft technologies including ASP.NET, MVC, Silverlight, WCF, LINQ, C#, VB.NET, SQL. Server, SharePoint, Dynamics CRM, HyperV, DPM and Exchange Server.

Adam Cogan is SSW's Chief Architect.
His position as one of only two
Australian Microsoft Regional Directors
helps SSW deliver cutting edge
Microsoft technology solutions. SSW has
also successfully hosted the Sydney
.NET Users Group for the past 20 years.

Real-Time Auction System

proudly developed by SSW and AuctionsPlus

AuctionsPlus is a service provider for electronic online auctions established in the mid-1980s.

AuctionsPlus approached SSW to re-develop their existing online Auction Platform in a newer technology, to improve the throughput and workflow of the Auction system and to enhance the user experience. The existing technology has a number of limitations, was hard to maintain and presented an old and tired interface to the end-users.

Baby steps to success

In 2 week iterations, the team achieved their project objectives and succeeded in releasing the software in March 2011. The 3-week trial phase enabled the team to collect all user feedback and to make sure that everyone was happy with the final product.

Solution

The solution was built on SQL Server, IIS, WCF, ASP.NET MVC and Silverlight. Using Silverlight helped to overcome some limitations that would not have been possible in other technologies such as Java and HTML+ JavaScript, without being too dependent on the web browser and operating system.

Benefits

Reports from end-users show that the new auction platform is easier to use, better performing, and quicker to get common tasks done.

Happy internal users, happy developers then finally happy end-users, was achieved in a time frame of 10 months.





AuctionsPlus

Performance: 250ms

Scalability: 1000 users simultaneous

Dev time: 1 year

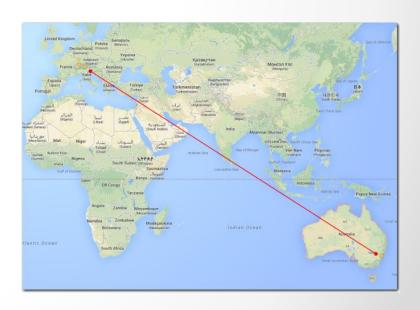
6 Developers, 1 UX Specialist

> 1.5 Mio \$ AUD



Me as offshore developer

- Working from Italy for Australia
- 9 hours time difference





Me as offshore developer

- Wor
- 9 ho





Zühlke since 2011















burckhardtpartner

Appway

lulius Bär





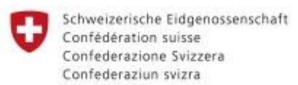












Bundesamt für Verkehr BAV









Experiences

Report Generation Tool

- 100 people
- High performance
- Data quality



Payment Industry



Pharma Industry

Hardware & Software Complexity



Pharma Industry

Scrum in research



1 week Sprints

South Tyrol Italy



Organisator

https://www.

meetup.com/

Software-Craftsmanship-Zurich/



How does it look like?

Working @ Zühlke







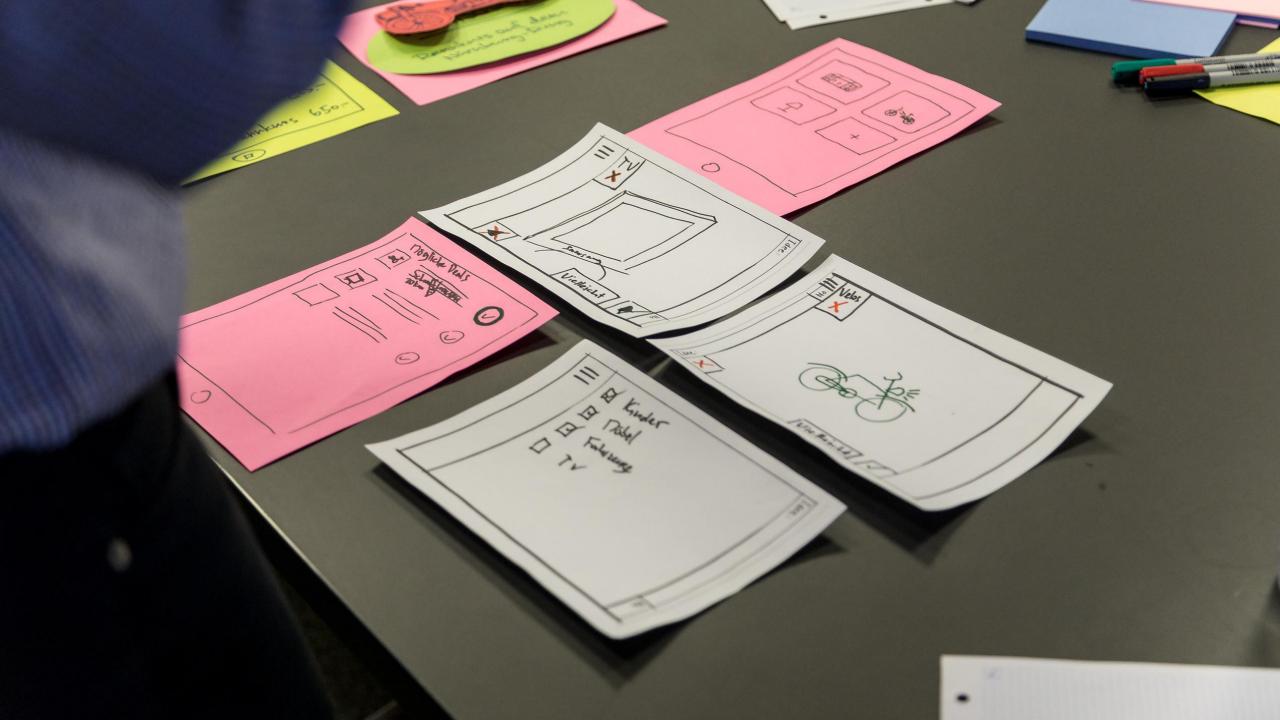
Zühlke "Rent a Startup"

https://www.zuehlke.com/ch/de/rent-a-

startup/



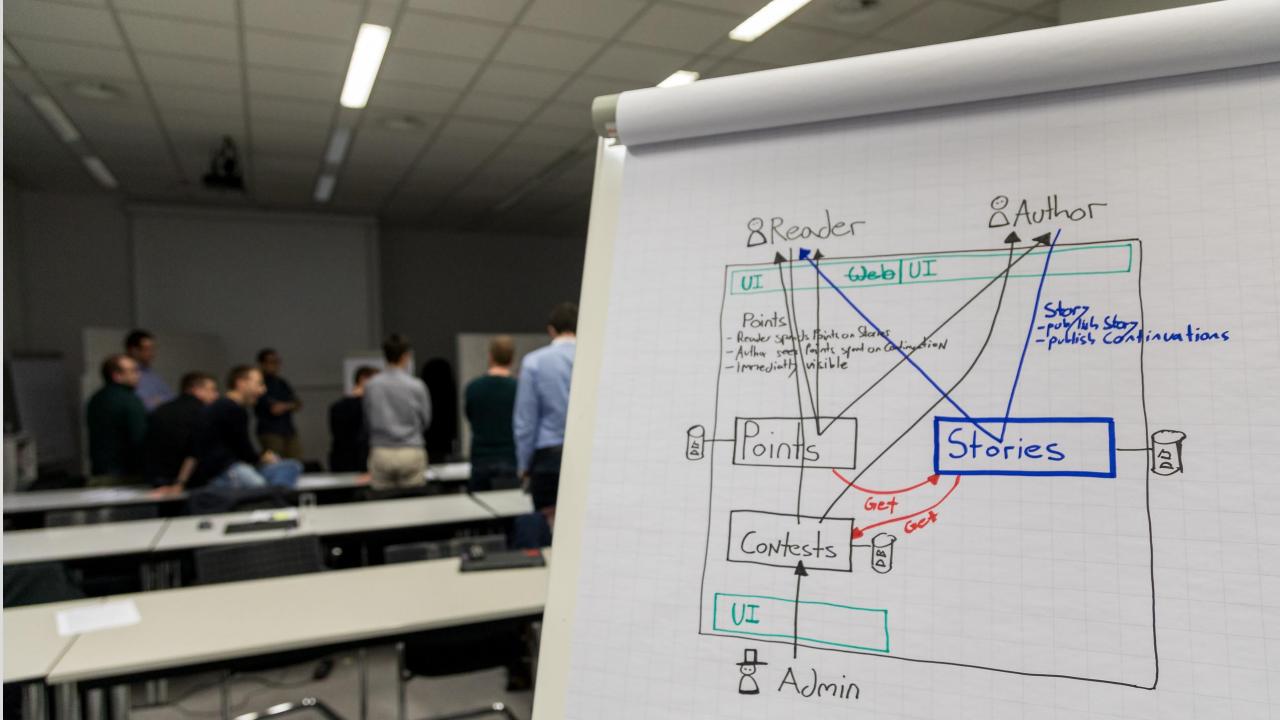














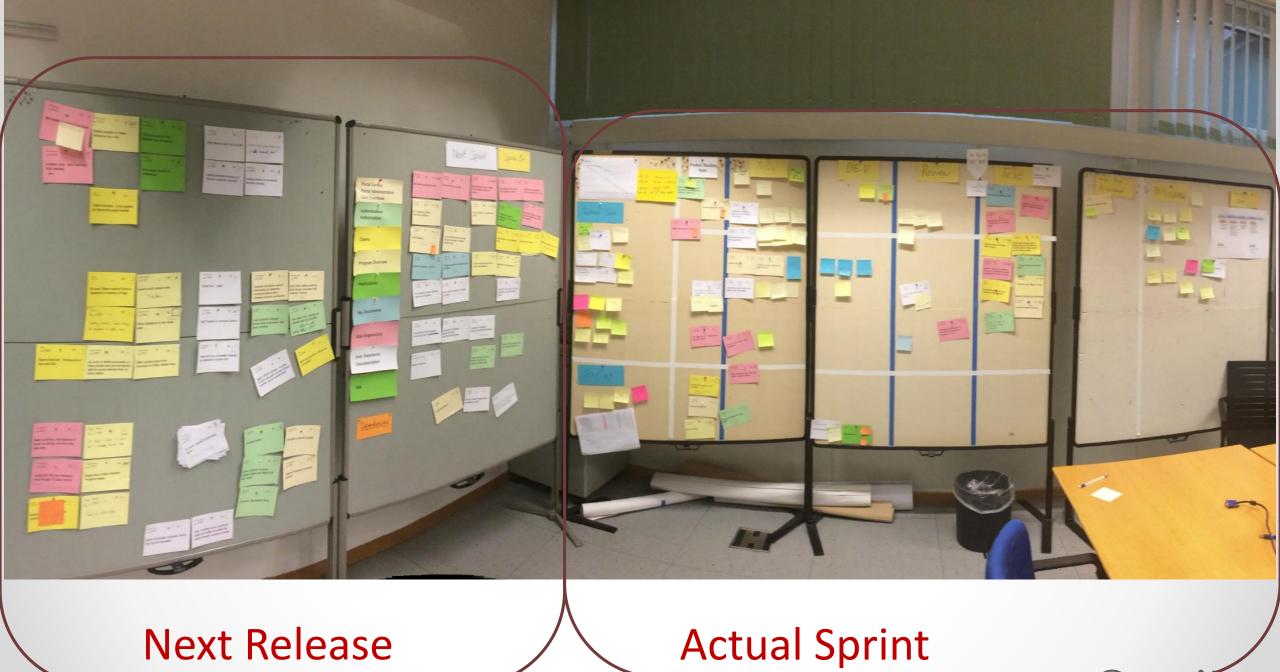












@peifor

MyZurich

https://www.youtube.com/watch?v=n1p 5i4ecmE&list=PL992A3 5B3EFD12663&index=22









Bundesamt Bern IT

- Clean Code Kurs
- 60 Teilnehmer
 Entwickler, Architekter
 Java + .NET





Organisator von Powerpoint Karaoke

Powerpoint Karaoke

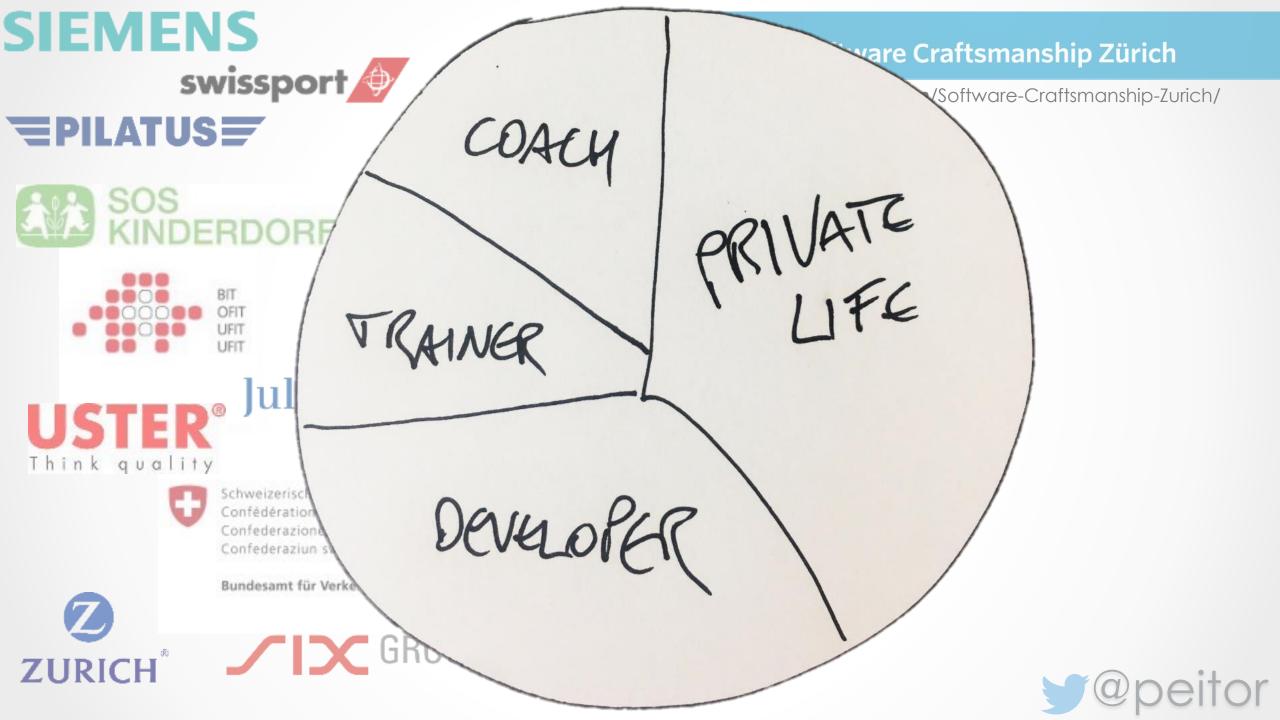
Random topic Hold a talk

- 5. Free Yourself From [X] With 5 of these [Y]
 Secrets
- 6. You should learn [X] so that You can [Y]
- 7. A and [Y] as last resort
- 8. How to influence [X] by doing [Y]
- 9. If [X] doesn't solve Your problem... [Y] will!
- Help my team is doing [X] and they should really do [Y]
- 11. How to [X] with [Y]
- 12. Advice to [X] Who Won't [Y]
- 13. Tips to [X] when everyone else is [Y]
- 14. Why is [X] so hard. Maybe [Y] helps.
- 15. If [X] doesn't hurt.... You should try [Y].
- 16. X for Startups. [Y] is key.
- 17. Just enough [X] will give You [Y].
- 18. X is more than [Y].
- 19. New [X] Tells You 5 Secrets of Better [Y]
- 20. To People Who Want To [X] but Can't Get Started with [Y]
- 21. Being in/with [X] I learned [Y]
- 22. What I heard about X. Is [Y] really true?
- 23. Save time next time [X] by just doing [Y].
- 24. Don't Even Think About [X] Without Knowing About [Y]!
- 25. Whenever someone tells You X, think about [Y]
- 26. Meet The [X] Who Achieved [Y]
- 27. When You say [X] do You mean [Y]?
- 28. 5 Insights Into the [X] of [Y]
- 29. Why [X] Are Like [Y]
- 30 What Does [X] Not Want You to Know









Public Speaker















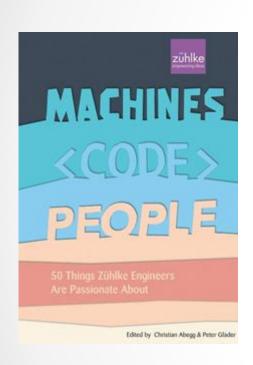
5th Lean, Agile & Scrum Konferenz

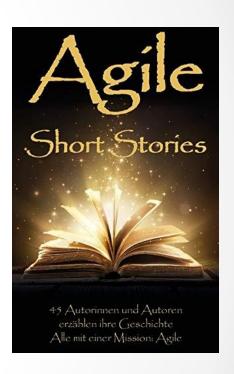


Bosnia Agile



Books





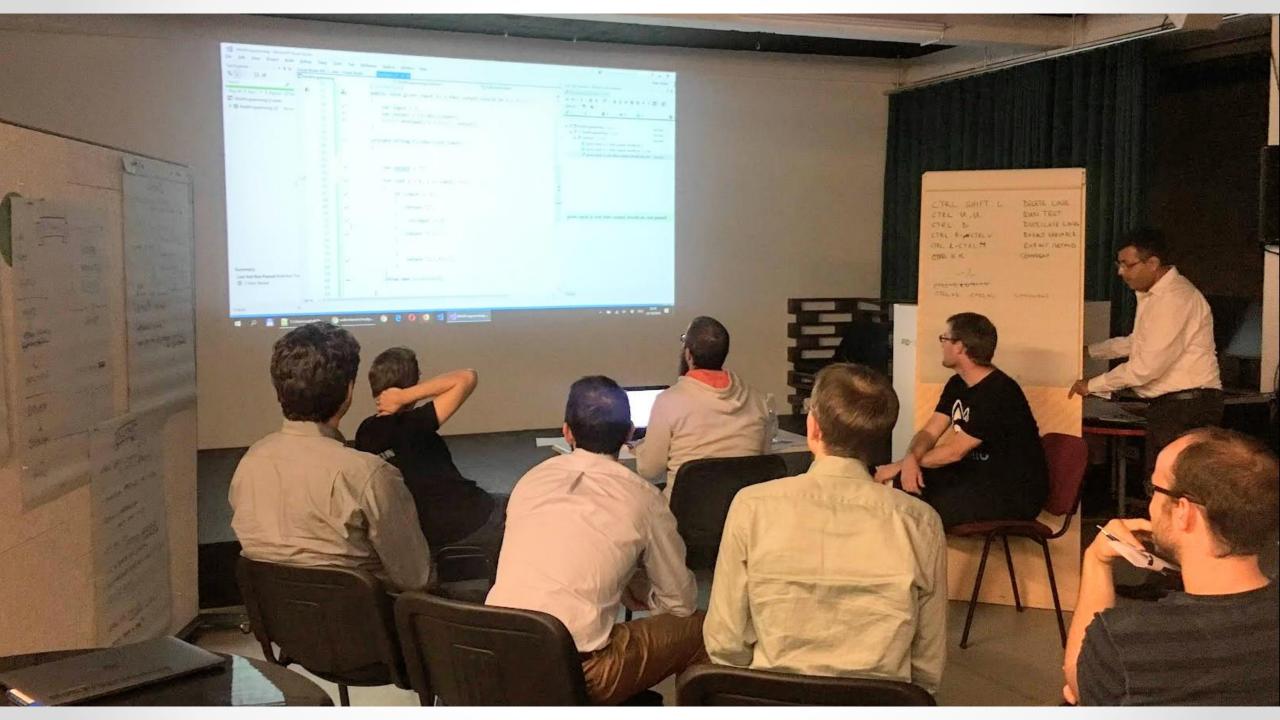
https://beyond-agility.com/books/

What made me grow the most?



"Strong Style" Pair Programming

http://llewellynfalco.blogspot.com/2014/06/llewellyns-strong-style-pairing.html



Mob Programming

https://www.agilealliance.org/resources/experience-reports/mob-programming-agile2014/

Personal Retrospectives



What made me grow the most?

- Feedback
 - Put stuff out
 - blog, twitter, reviews, retros, working in Pairs
- Getting out the comfort zone
 - Improvisational Theater
 - Powerpoint Karaoke
- Coaching Stance
- GTD System (Getting Things Done)
- Find your Yoda

Thank You!



https://twitter.com/peitor



in https://www.linkedin.com/in/petergfader/



peter@beyond-agility.com





Scan me

Peter Gfader



https://beyond-agility.com

Books to Read

- The Pragmatic Programmer <u>https://pragprog.com/book/tpp/the-pragmatic-programmer</u>
- Growing Objected Oriented Software Guided By Tests <u>http://www.growing-object-oriented-software.com/</u>
- Clean Code Robert Martin <u>https://www.bookdepository.com/Clean-Code-Robert-C.-</u> Martin/9780132350884
- Software Architecture For Developers Simon Brown <u>https://leanpub.com/u/simonbrown</u>
- Your Code As a Crime Scene Adam Tornhill https://pragprog.com/book/atcrime/your-code-as-a-crime-scene

What is PretoTyping?

Pretotype Example (Pinocchio)

Simulate living room ambience effect of flat Screen TV (compared to CRT) Around 2002



Pretotype Example (Explainer Video)

Test vision of cloud service offering - Dropbox



Landing Pages (Smoke Test)













Exercise: How would you pretotype this?





Pretotyping

http://www.pretotyping.org/

<u>Design Agency Trolls Ikea Places Its Product In Store- WALHUB</u> https://www.youtube.com/watch?v=XVnqSIVG6WE

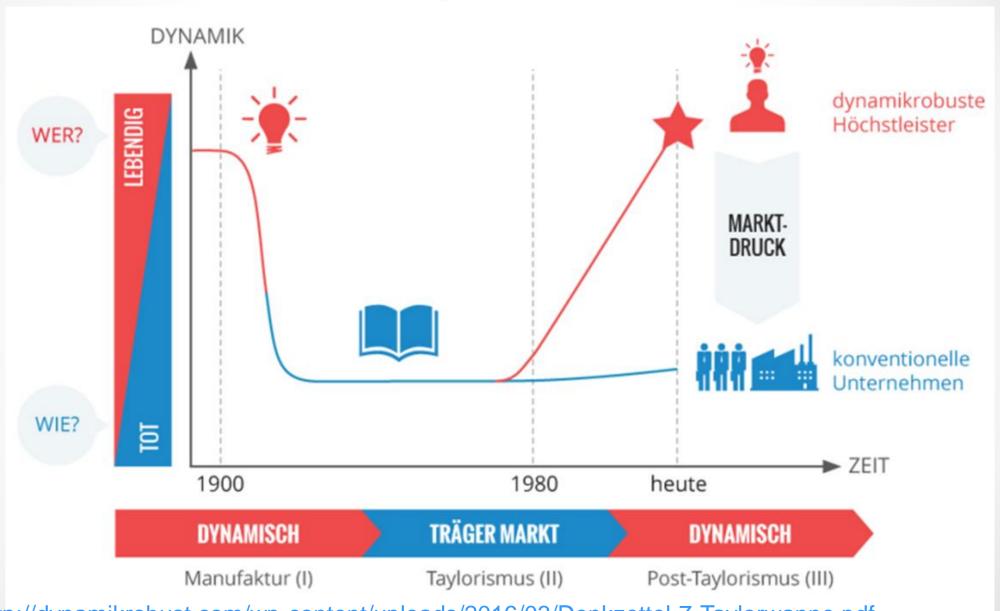


UX

https://goodui.org/
 AB Tested User Experience

Agility – Why Now?

Why Now?



G. Wohland http://dynamikrobust.com/wp-content/uploads/2016/03/Denkzettel-7-Taylorwanne.pdf

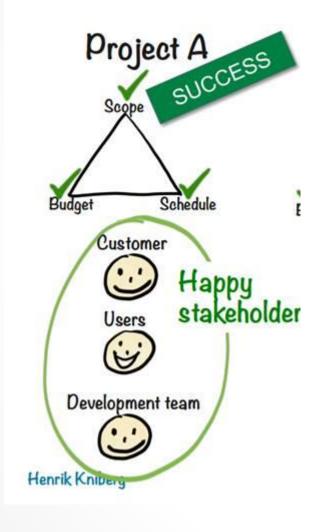
Employment Options

- 1) The employee
- 2) The independent consultant
- 3) The entrepreneur

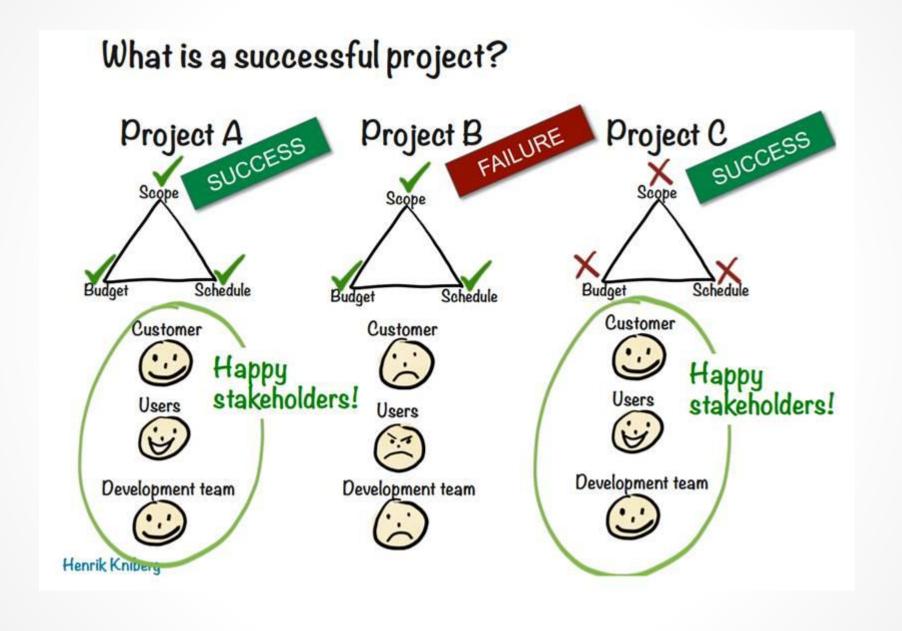


What is a successful project?

What is a successful project?

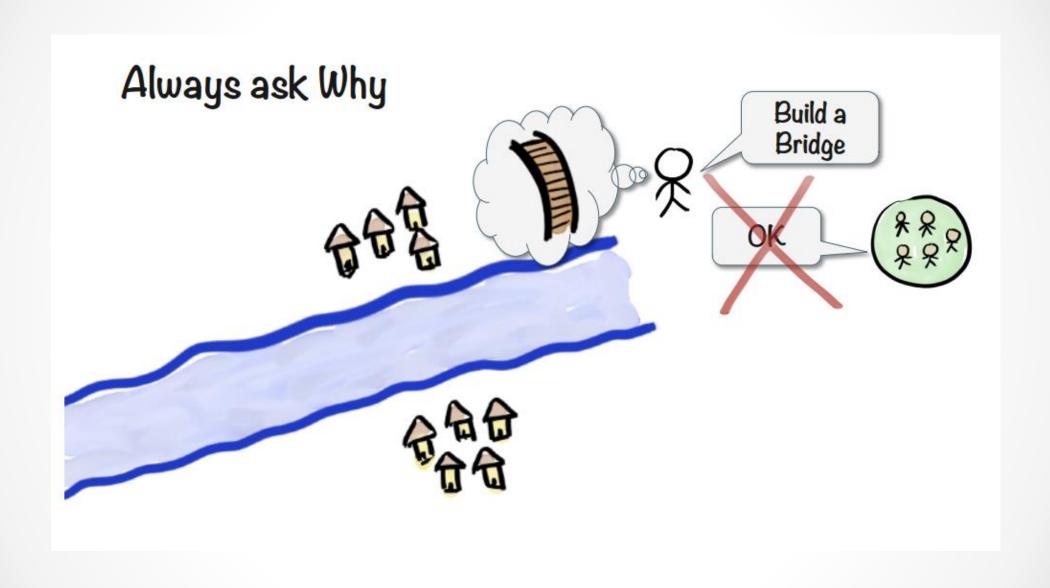


What is a successful project? Project A Success Project B Scope Schedule Budget Schedule Customer Customer Happy stakeholders! Users Development team Development team Henrik Knipery

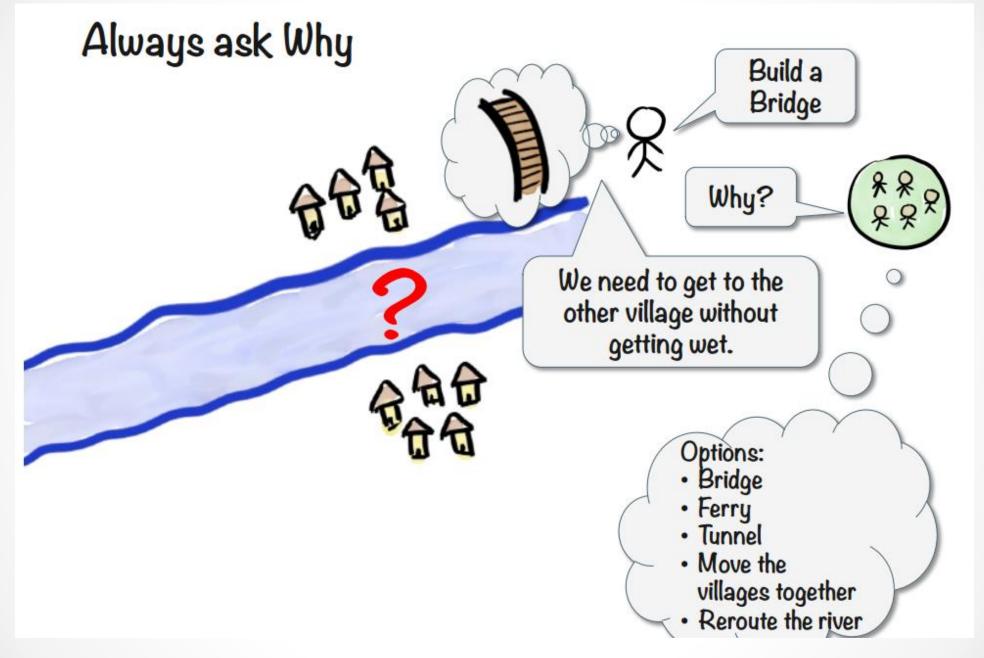


McDe Zensberti 2014 aining | the Zühlke Agile Gang

Always Ask "Why?"



Shiduta Ees 2013 | Training - Motivation | The Zuhlke Agile Gang



Do Less

100% resource utilization = 0% flow

High resource utilization



Fast flow



Beware the "productivity" illusion!

Nobody actually wants software.

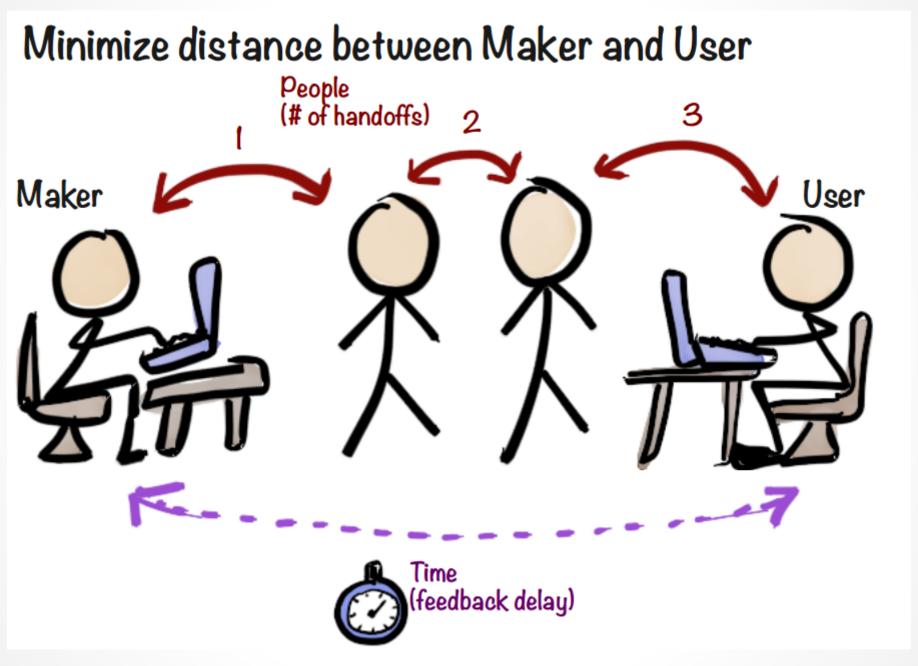
 Your job is to produce as LITTLE software as possible to solve the business problem

```
import java.util.compursent.frequters;
 public class Dog 5
       class, formuse ("oracle, tobo, things iver") a
       connection - Drivermrager.getransection;"jubororaclesthinsforms", "admin",
       ner Thread () . start () /
public void woof (Person woofCaller) (
 Connection connection - multy
 PreparedStatement statement - multi-
 connection - Orivermanager.getronsection("jubosomaclesthins@pros", "admin", "beefhead");
       statement - connection.preparestatement ("insert into may values (), ), ()");
       statement_settong(i, System.currentTimentillis());
       statement_secuting(2, person_gectume());
       statement_setString(), person_getFlorenumber().getNumber());
statement_suscutetpints();
 | Connection a - trivermanager.getConnection("jdbosomsolesthins@proof", "admin",
b = a_preparedtatement("select * from mag where name = "" + mame + """);
c = b_executequesy();
 if (p.neat()) (
String foundame - c.getString("same");

Fhonetunber phonetunber - new Phonetunber(o.getString("sonfcount"));
       Person person - see Person (foundhame, photoffunker) ;
) catch (EggEscoption a) (
       return sully
 | catch (!liegalArgumentEcception x) (
public Liet(Person) getRil() {
    connection - GriverHanager.getConnection(*juborossolerthins@pros*, *admin*,
       statement - connection.preparestatement ("insert into tog values (1, 2, 1)");
       statement_setting(i, mystem.currentTimemillis()) /
 if (statement to said) (
String foundtane - c.getString("came");
       Propertunies phasetunies - new Florestunies (o.getString ("woofcount")) / Person person - new Ferson (foundation, phasetunies) /
 return person;
```



Ask for the "End user"



Agile Stuff

What is all this stuff?

XP Kaupau Lean



Scrum

SAFe

'Enterprise Scrum

Agile



What problem does Agile solve?

Uncertainty. «We don't know»



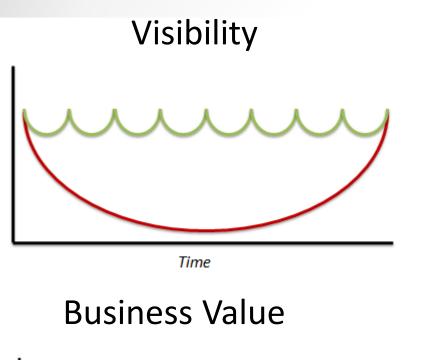
Uncertainty.

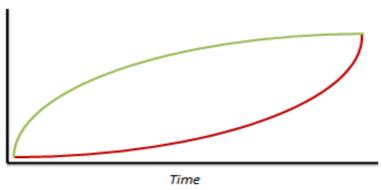
«We don't know»

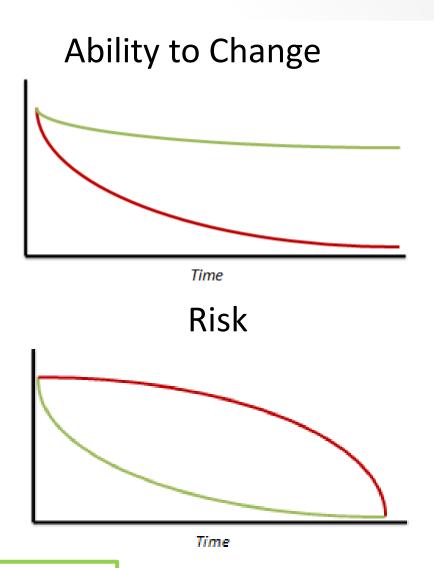
Stacey Matrix



Comparing Agile And Plan-Driven







Plan Driven

Agile

What is agile?

A mindset to deliver value faster

and continuously improve the way doing it.



Slice your problem Inspect and Adapt





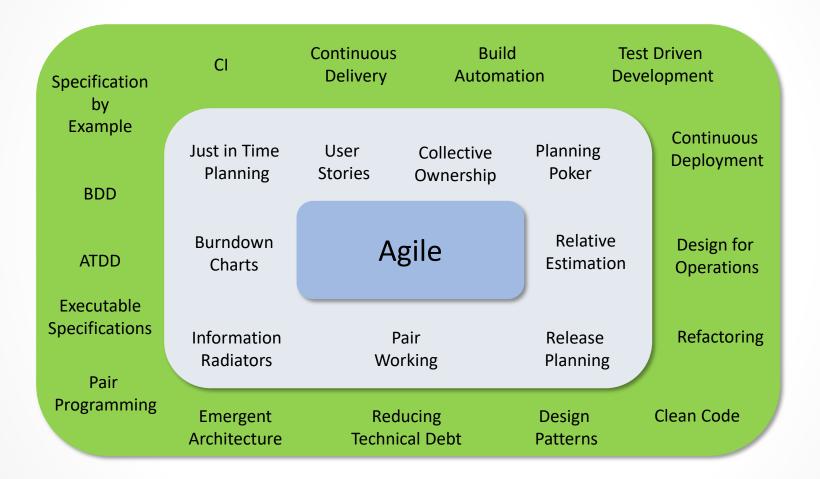
Peter Gfader

@peitor

A mindset to deliver value faster and continuously improve the way doing it. #Idefineagile



You need more than a mindset





http://agilemanifesto.org



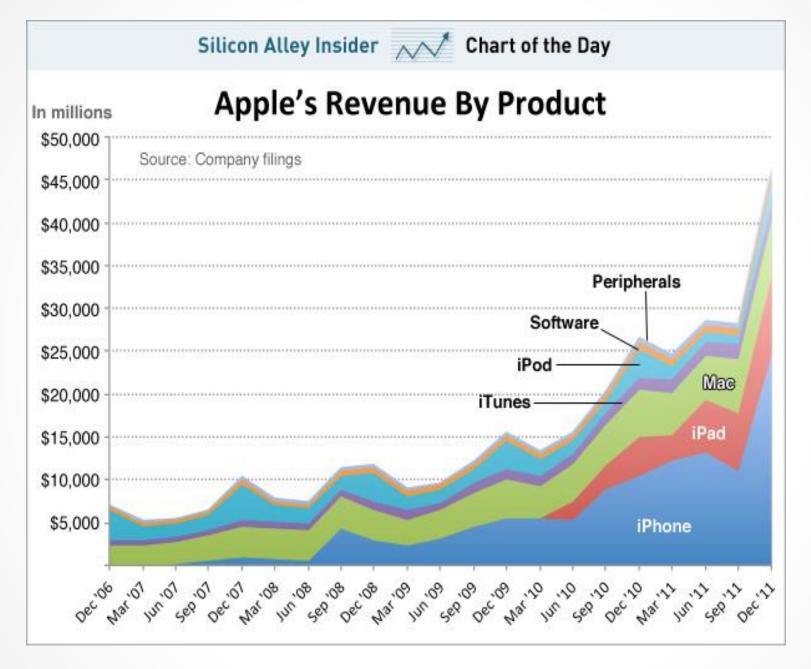
Can you admit that you don't know?

You should!



You should! Or someone else does







Uber, the world's largest taxi company owns no vehicles.



Uber, the world's largest taxi company **owns no vehicles**. **Airbnb**, the world's largest accommodation provider **owns no real estate**.



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Facebook, the world's most popular media provider creates no content.

Instagram, the most valuable photo company, sells no cameras.

Netflix, the fastest growing television network, lays no cables.



Uber, the world's largest taxi company **owns no vehicles**. **Airbnb**, the world's largest accommodation provider **owns no real estate**. **Facebook**, the world's most popular media provider **creates no content**. **Instagram**, the most valuable photo company, **sells no cameras**. **Netflix**, the fastest growing television network, **lays no cables**. **Alibaba**, the world's most valuable retailer **has no inventory**.



Suprises?

- Flexible Workplace
- Kommunikation
- Continuous Learning

Get Inspired

Inspire by What exists already

- http://37signals.com/bootstrapped
- http://www.producthunt.com/
- http://betalist.com/



Inspire by Failure & Feedback

- http://autopsy.io/
- Amazon 2 ** reviews



Homework

Check the links
 on my Twitter feed https://twitter.com/peitor

 Sign the Agile Manifesto http://agilemanifesto.org



Thank You!



https://twitter.com/peitor



in https://www.linkedin.com/in/petergfader/



peter@beyond-agility.com





Peter Gfader



https://beyond-agility.com