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Predicting Failures with Developer Networks and Social Network Analysis

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ABSTRACT

Software fails and fixing it is expensive. Research in failure prediction has been highly successful at modeling software failures. Few models, however, consider the key cause of failures in software: people. Understanding the structure of developer collaboration could explain a lot about the reliability of the final product. We examine this collaboration structure with the developer network derived from code chum information that can predict failures at the file level. We conducted a case study involving a mature Nortel networking product of over three million lines of code. Failure prediction models were developed using test and post-release failure data from two releases, then validated against a subsequent release. One model's prioritization revealed 5% of the failures in 20% of the files compared with the optimal prioritization that would have found 61% in 20% of the files, indicating that a significant correlation exists between filebased developer network metrics and failures.

Categories and Subject Descriptors D.2.8 [Software Engineering]: Metrics – process metrics,

product metrics.
General Terms

Reliability, Human Factors, Verification Keywords

Social network analysis, negative binomial regression, logistic regression, failure prediction, developer network

1. INTRODUCTION

Software fails and fixing it is expensive. If testers can find software failures early in the software development lifecycle, the estimated cost of fixing the software dramatically decreases [10]. present in failure production has provided many models to as us the failure-proneness of files, and have been highly successful redicting software failures [3, 8, 11, 21, 22, 24, 25, 28].

Few models, however, consider the key cause of failures in software: people. People develop software and people test

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee. SIGSOFT 2008/FED-16, November 9–15, Atlanta, Georgia, USA Copyright 2008 ACM 978-1-59593-995-1 ...\$5.00. software. For large software systems, many people need to work together to develop software. This collaboration has a structure – a structure governed by elements of human social interaction and software development processes. Understanding the structure of developer collaboration could tell us a lot about the reliability of the final product.

We examine this collaboration structure using a software development artifact common to most large projects: code chum information kape from ousigine, control expositories. Code chum information has provided valuable metrics for failure prediction 2011 for example, a Glu with menu creater channes there is the control of the software channes there is a software of the software channes are channes there is a software of the software channes there is a software of the software of the software channes there is a software of the software of

[21]. For example, a file with many recent changes tends to be ore failure-prone than an unchanged file. But what if that file was updated by a developer who has worked with a lot of other developers? Maybe a "well-known" developer is less failure-prone. Code chum information can also tell us how these developers collaborated: we know who worked on what and when. From there, we can form a social network of developers also known as a developer network) who have collaborated on

these another is a developer network, who mere commonated on the same files during the same period of time. Social Network Analysis (SNA) quantifies our notion of "well-known" developers with a class of metrics known as "centrality" metrics. The advantage of this developer network is that it provides a useful abstraction of the code churn information. With careful neterpretation, one can use a developer network mid-development to identity potentiar risks and to guide vertineation and vandation (V&V) activities such as code inspections.

Our research goal is to camine human factors in failure prediction by applying social network analysis to code churn information. Failure prediction models have been successful for other areas (such as static analysis [16]), so the empirical techniques of model selection and validation have all been used with static code metrics [20]. We introduce file-based metrics based on SNA as additional predictors of software failures.

A case study was conducted 01 a narge Net of activorking product consisting of over 11,000 files and three million lines of code to build and evaluate the predictive power of network metrics. System test and post-release failure data from Nortel's source repositories and defect tracking system were used in our study.

The rest of this paper is organized as follows: Section 2 summarizes the background of Social Network Analysis and related work in failure prediction and developer networks. Section 3 introduces our developer networks, their associated metrics, and the analysis in failure prediction. Sections 4 and 5 summarize our case study of the Nortel product. Sections 6 and 7 summarize our work and outlines future work, respectively. Code churn information has provided valuable metrics for failure prediction [21].

Failure prediction models have been successful for other areas (such as static analysis **[16]**), so the empirical techniques of model selection and validation have all been used with static code metrics **[20]**.

Research in failure prediction has provided many models to assess the failure-proneness of files, and have been highly successful at predicting software failures [3, 8, 11, 21, 22, 24, 25, 28].

software engineering. An investigation into how closely associated a developer network is to true collaboration is warranted. Comparisons of developer networks from different projects, processes, and domains should be made. Once we have a firm understanding of the developer network, we can begin to make proactive steps toward organizational improvement rather than reacting to the current state for V&V guidance

8. ACKNOWLEDGMENTS

This research is supported by a research grant from Nortel Networks. We would like to thank the members of the Software Engineering Realsearch group at North Carolina State University along with Thomas Zimmerman for his feedback.

9. REFERENCES

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Experiments setup

- 16 000 articles in Programming Languages and Software Engineering
- 9 participants
- 3 different tasks:
 - Task 1a and Task 1b for comparing CiteWise with Google
 Scholar
 - Task 2 for comparing summaries of CiteWise with TextRank algorithm

Task 1a

Description: find a reference to the claim using **CiteWise** or **Google Scholar**

Goal: find out which search engine is more efficient

Observed variables:

- search time
- number of queries
- average number of words in a query

Search time in Task1a



Number of queries in Task1a



Average number of words in Task1a



Task 1b

Description: find a reference to the claim using either **Google Scholar** or **CiteWise**

Goal: find out user preferences in using search engines

Observed variables:

- search engine where the result was retrieved
- if a participant tried to use both search engines

Results for Task1b



CW - CiteWise GS - Google Scholar

Task 2

Description: compare two summaries generated with one of the popular summary generation algorithms (**TextRank**) and **CiteWise**

Goal: find out which summary is better

Observed variables:

- scores given to summaries by participants

Results for Task 2



Results summary

- CiteWise was slightly better for search time and number of queries, however no statistically significant difference
- In 50% of cases for CiteWise in Task 1a, participants found a reference in less than 2 queries
- All users succeeded with CiteWise in Task 1b
- Summaries generated with CiteWise were better

Contributions

- A novel IR system for scientific articles based on citations
- A new method of summary generation by means of citation aggregation
- An empirical evaluation of the system by means of user study experiments

Appendix

Parser

- Extract citations
- Match citations with references
- Aggregate citations referring to the same source paper

Extracting citations

1.PDF document -> plain text

2. Breaking down a document using keywords



*{REFERENCES, References, ...} • • *{APPENDIX, Appendix, ...}

- 3. Text normalisation
 - replace dashes in case of words splitting
 - replace new lines with white spaces in case of sent. splitting

Extracting citations

- 4. Break document 'body' into sentences
- 5. Extract sentences having references:

[12], [12, 15, 32], [6, p.35], [Alu95]

6. Extract references

[12] N. Nagappan and T. Ball, "Static analysis tools ...

- 7. Match sentences with references
- 8. Publish to the Indexer

Aggregating citations

A C A C A C A C A C A C A C A C A C A C	so a good way to evaluate the ediction model would be a st-efficiency evaluation where cost is the LOC, since the
compose assessé excitchy follows des less of dimensioning re- truces, which means the collidities over an en inner but expressential in size. On the contrary, solid-billy over meanin	ets of unit tests and code views are approximately oportional to the size of the arce code file [30].
	•

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Besides, Arisholm et al. found

Aggregating citations

Conradi, R., Dyba, T., Sjoberg, D.I.K., and Ulsund, T., "Lessons learned and recommendations from two large norwegian SPI programmes." Lecture notes in computer science, 2003, pp. 32-45."

P. Molin, L. Ohlsson, 'Points & Deviations - A pattern language for fire alarm systems,' to be published in Pattern Languages of Program Design 3, Addison- Wesley.

Title is a text enclosed in quotes, e.g " or '

Aggregating citations

Authors	Title	Rest
R. P. Wilson and M. S. Lam	Effective context sensitive pointer analysis for C programs	In PLDI, pages 1-12, June 1995. 289

- Break reference into logical parts using NLP library, take the second part
- Normalise, remove punctuation marks, lowercase

Open issues



1.

The mistake-counting model that we use is essentially the same as a model discussed in Barzdin and Freivald (1972). See Angluin and Smith (1983) for a survey that compares a number of learning models.

